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SOREX®
wireless Solutions

SOREX FLEX Comfort

Instruction Manual / *User Manual*

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imprint
Version 1.0

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1. Scope of delivery

The package includes:

1. SOREX FLEX Comfort cylinder
2. 2 x emergency keys
3. 1 x Allen key to adjust cylinder length on the inside 4. 1 x ½AA battery

5. 2x covers for PZ hole

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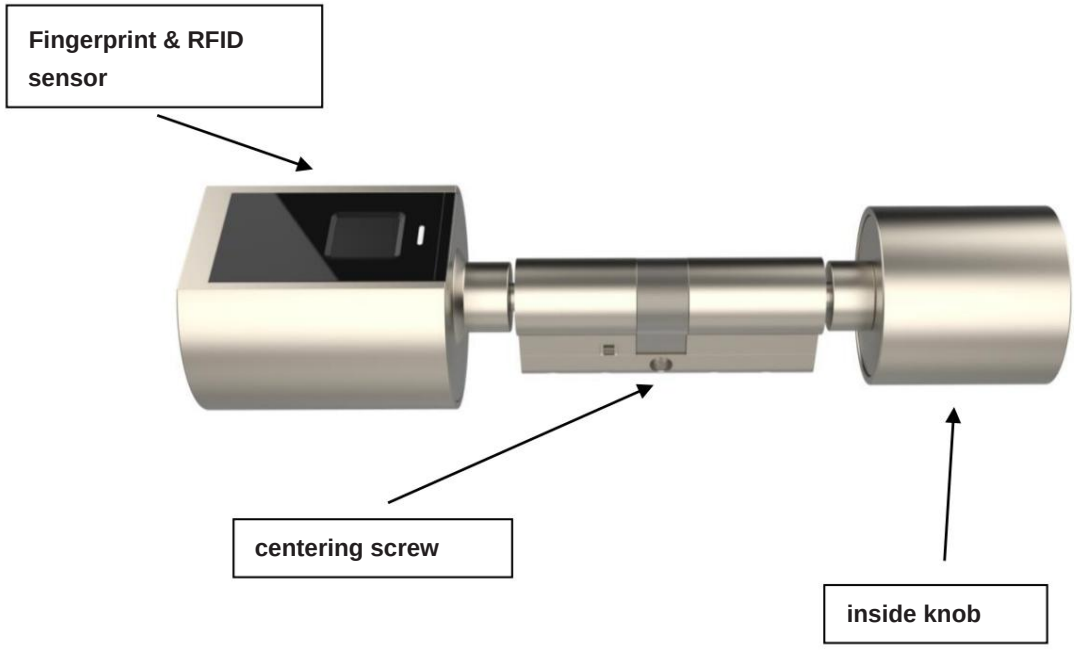
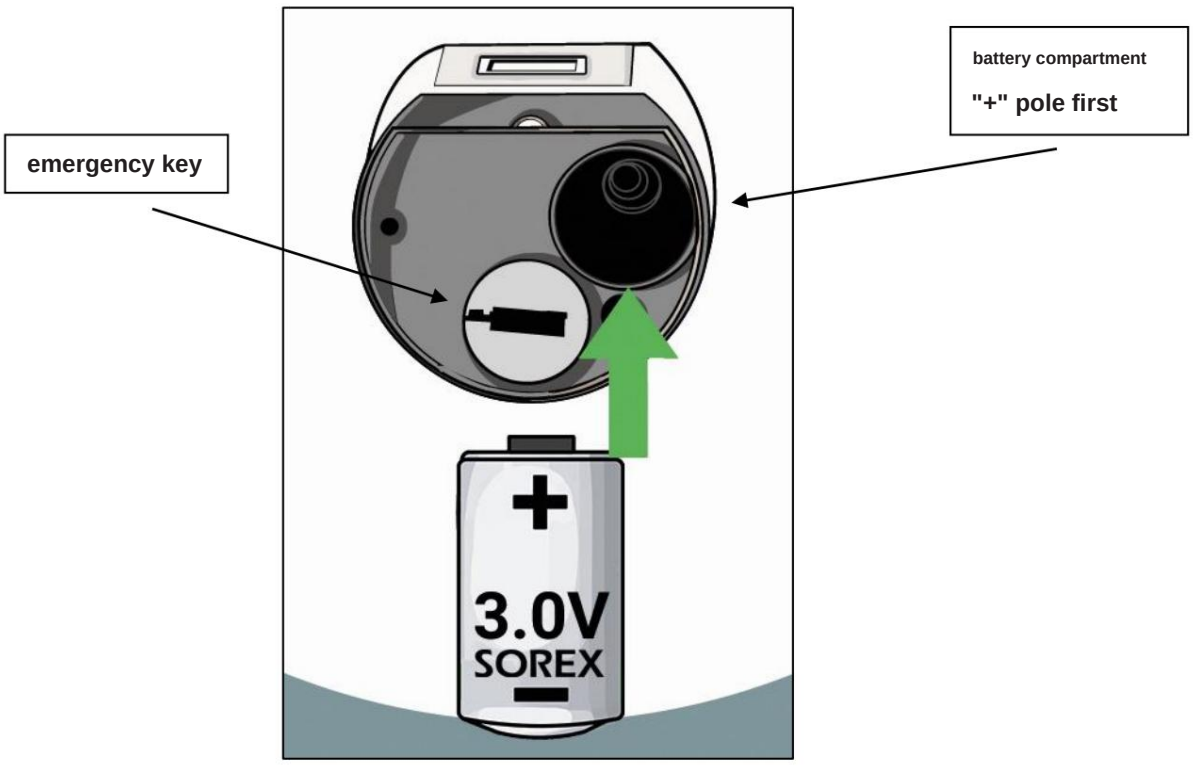
2. Step by step assembly

2.1. cylinder construction

View from above:



Front view (without plastic cap)



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2.2. Insert battery

First, **remove** the **plastic cap** on the outside knob and unscrew **the** battery compartment **cover .** You can now **insert the battery.** You can then close the battery compartment again and screw the **cover** back on . Here the **battery contact**

closed, the cylinder **lights up** blue and plays an **acoustic signal .**

ATTENTION: Only use 3.0V batteries, otherwise the cylinder could be damaged.
Also, be sure to insert the battery into the cylinder with the **"+" pole first .**

2.3. Remove/adjust the inner knob of the cylinder

You can **loosen** the small **screw** in the inner knob with the Allen key provided. Depending on the required cylinder length, you can now **adjust** the **inner length** of the cylinder .
You can then screw the **inner knob tight** again . For installation in the door, the inner knob must be completely removed.

ATTENTION: Make sure that you put the inner knob correctly on the cylinder (note the holes for screwing).

2.4. mounting on the door

Before you can start the assembly you have to **remove your old cylinder.** To do this, you must **remove** the **centering screw** (visible in the red circle) . You can then push through or pull out the old cylinder.

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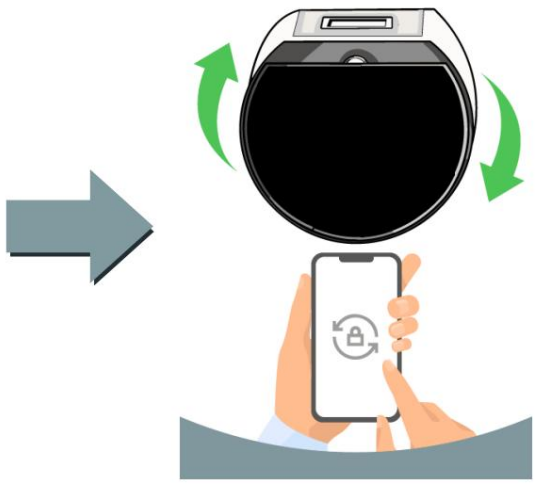
2.4.1. From the outside

First remove the inside knob of the cylinder. Now you can slide the **SOREX FLEX Comfort cylinder** into the lock case from the outside inwards. Make sure the side with the fingerprint sensor is on the outside of the door.

After the cylinder has been inserted through the lock case, the cylinder must be fixed with the centering screw.

Once you have attached the cylinder to the door using the centering screw, you can reinstall the inside **knob .** Here you can vary the **length** of the **cylinder** again and then tighten with the screw and the **Allen key provided.**



Caution: Because the cylinder on the outside can always be turned **in one direction** and locked in the **other direction ,** it is possible to lock the door from the outside **without having** to **authenticate** yourself first . **Therefore ,** during the initial setup, make **sure** that the **opening** direction is set correctly so that only locking without authentication is possible - see *3.3. Initial setup.*

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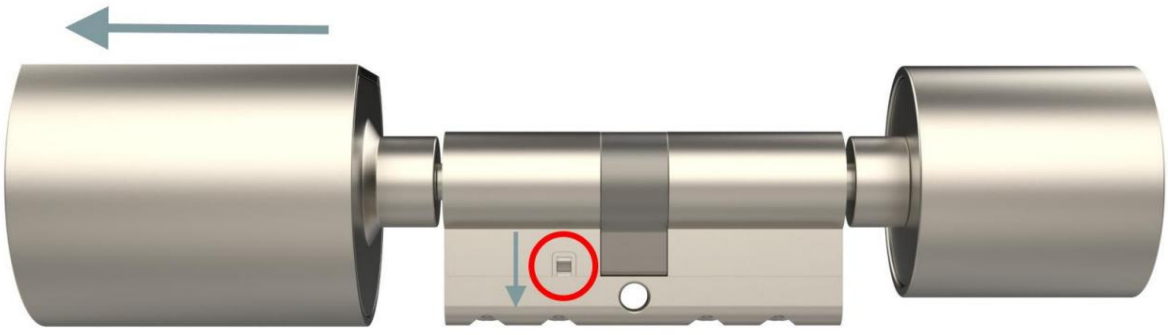
2.4.2. From inside

To do this, you must first loosen the **outer knob from the cylinder** by gently **pulling it,** while **pressing down** the **lock** (marked in red) on both sides .



Now you can insert the cylinder (without the outside knob) **through** the **lock** case from the inside and fasten using the **centering screw** (see *2.4.1.).* You can then **reattach** the outer knob **to** the rest of the cylinder by inserting it into the cylinder from the outside.

Caution: Once the **outside knob has been inserted** into the built -in **cylinder ,** it **can not be** detached from the cylinder . This means that the cylinder can only be removed from the outside by removing the inside knob.

2.4.3. Covering the PZ hole

If the **profile cylinder hole is visible ,** for example because you have a thick door and the cylinder is therefore too short to close the holes, you can close them with the **black covers supplied.** To do this, proceed as follows:

1. **Mount cylinder** in door
2. Remove the **knob** (outer knob must be removed before installation in the door)
3. Put the **cover** through the cylinder and put it **on the PZ hole**
4. Reinstall **the knob**

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3.Smartphone app

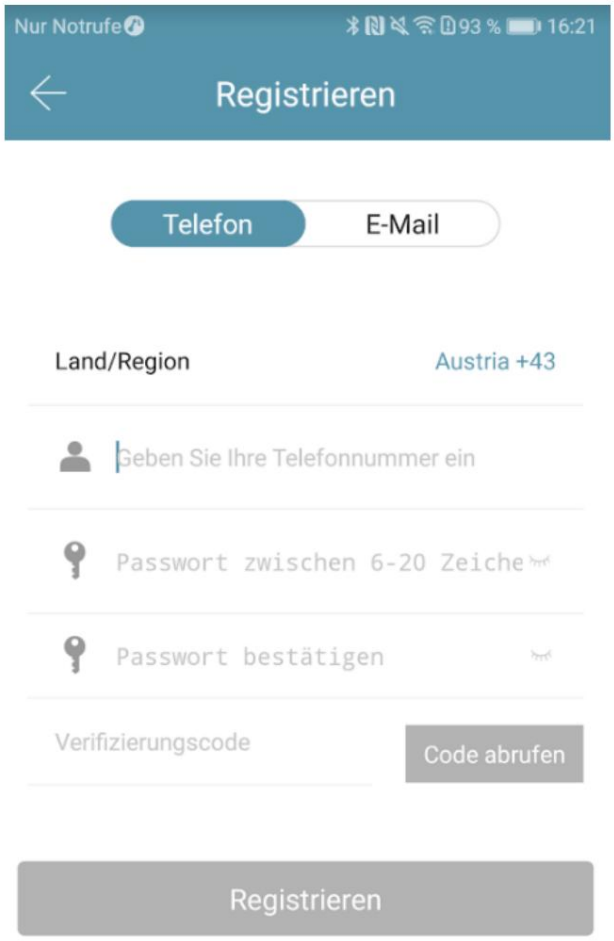
3.1. installation

- Search for the **“SOREX SmartLock”** app in the **Google Play Store** or **Apple Store .**

Or scan the following QR code:

3.2. Registration

Sign up with your **email address** or **phone number.** This is important so that you can access the **SOREX FLEX Comfort cylinder** if you lose your smartphone or password can restore.



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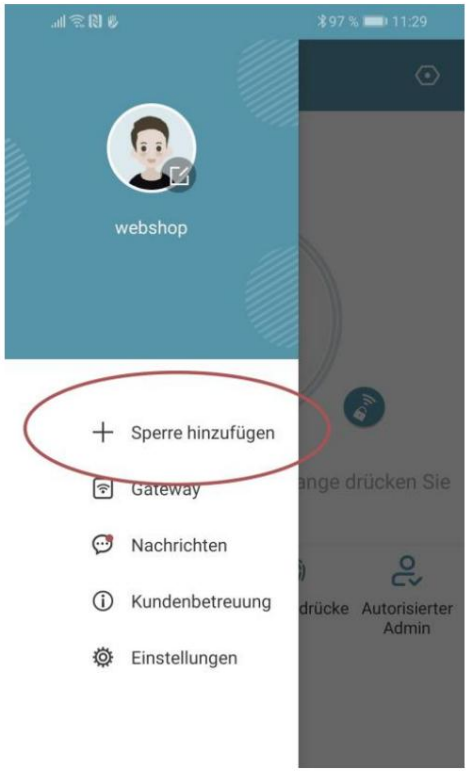
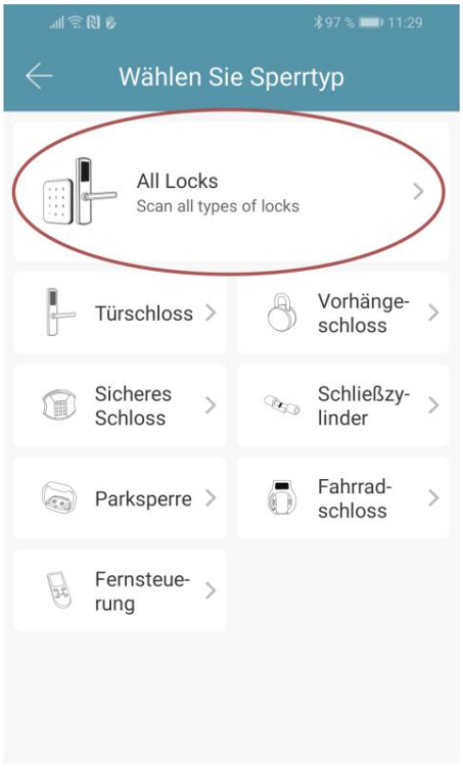
3.3. initial setup

• Open the app and first press on the top left of the main page . Press in the menu that opens

Please click on ***"Add lock".***

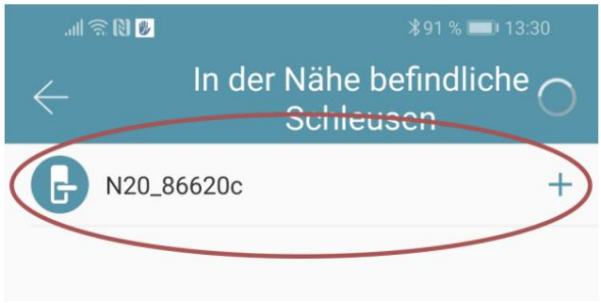


• A page opens on which you please select ***"All Locks" .***



• It will now close after located locks searched.

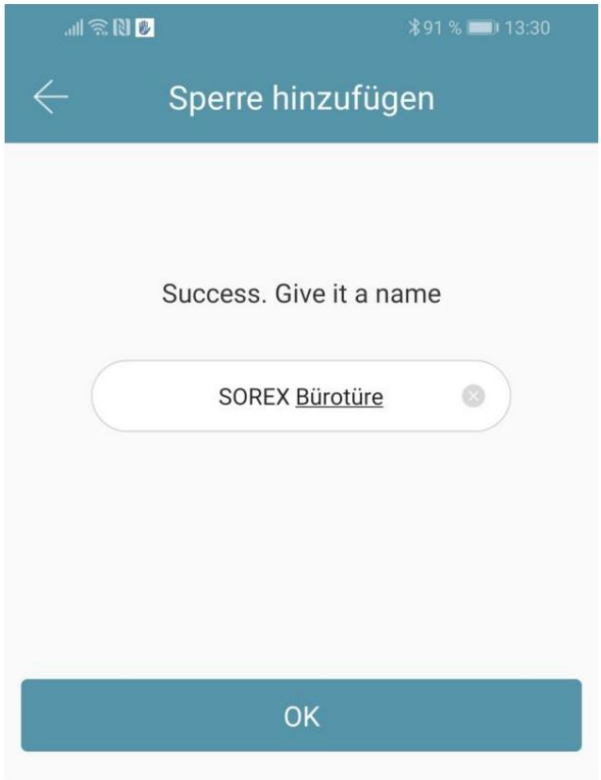
Please press the found lock.



• **Attention:** In order for the lock to be found, you have to wake it up by briefly holding your finger on the fingerprint sensor.

• Now you can choose one for your lock

Assign a meaningful name and complete the setup with "OK".



• You will now see your lock on the main page.

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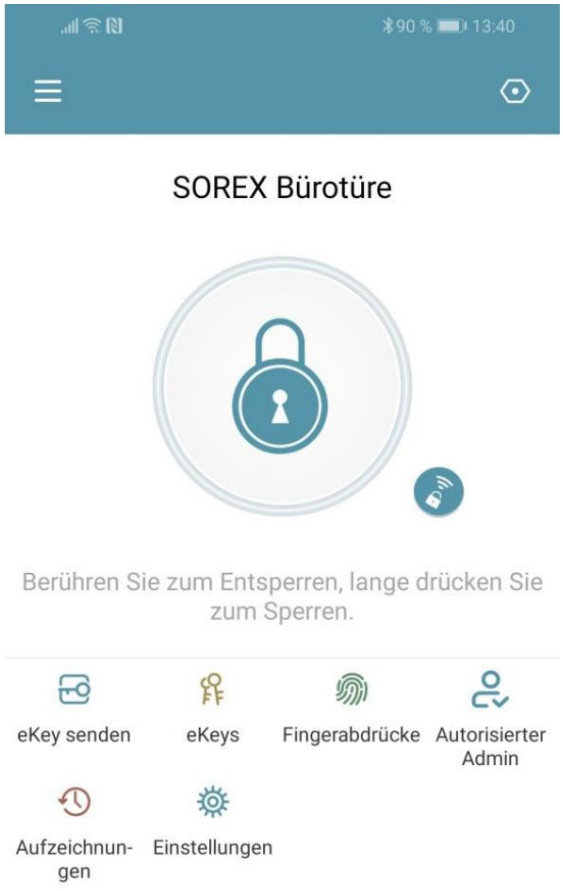
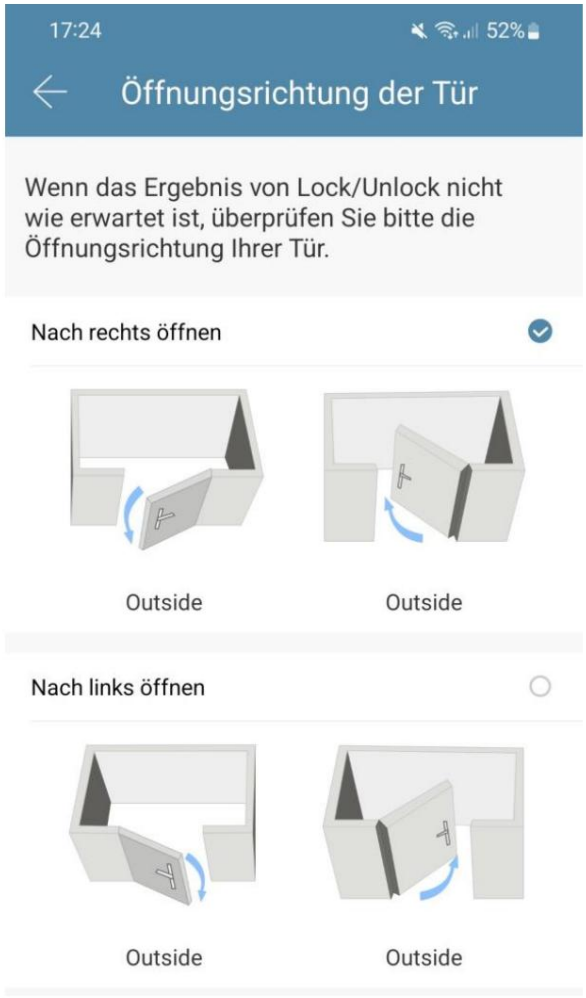




Caution: First of **all ,** you should definitely set the **opening direction** correctly. You can find this setting under "Settings -> Door opening direction". Here , select the **same direction** you would turn the **key** to from

unlock the outside . Ie you would with a key on the outside

turn right to unlock the door,

select "Open right off" in the app.

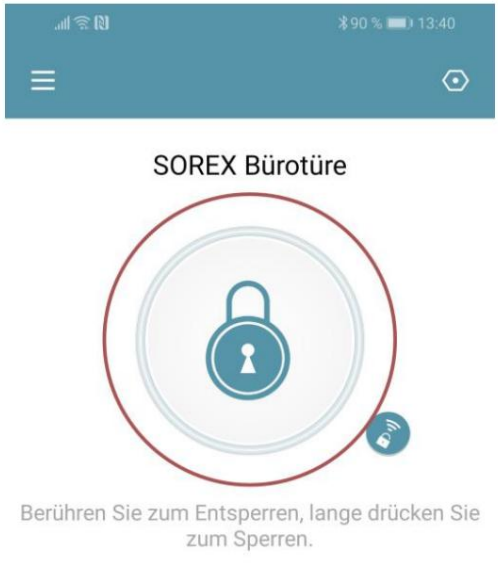
Note that the change requires you to be **close** to the **cylinder** and the **change** only **after an opening** is **taken over .**

3.4. functions

3.4.1. Opening via Bluetooth

• You can use the large lock button to lock your lock within Bluetooth

unlock range.



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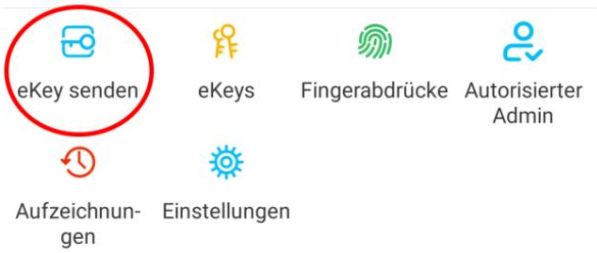
3.4.2. invite user

• To invite users to the app, please press on the first

Start page on ***"Send eKey".***



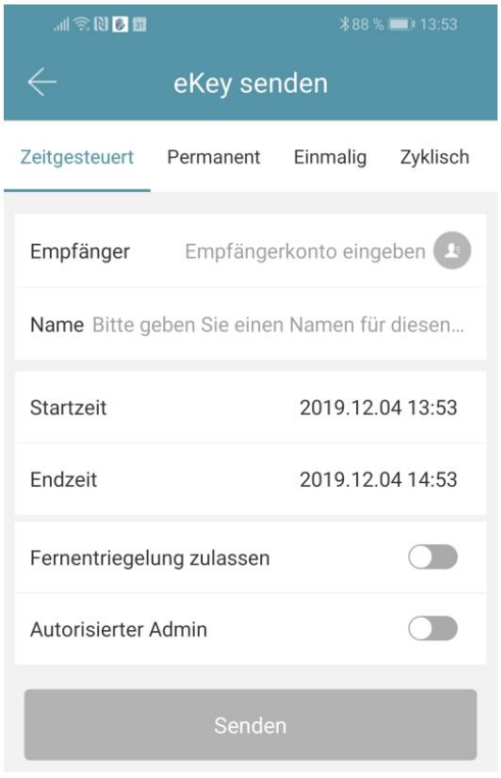
• A window appears in which you 4

have different options to grant access:

o Time-controlled: from-to period
o Permanent: Permanent access

o One-time: Access is valid for one-time opening

o Cyclical: Recurring access, eg every week Mon-Fri



• You always have to do this

Specify recipient account (phone number or email) and name.
In addition, you can add more

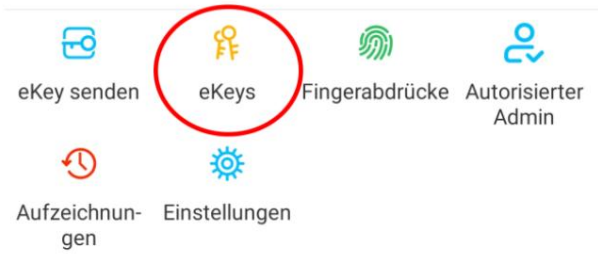
Specify information such as the period of time in which the access should be valid. Finally press on

"Send" to send the invitation.

• Note: You can use the ***"Allow remote unlocking"*** option to specify whether the user may also open via the gateway. More on this under 3.5. Gateway.

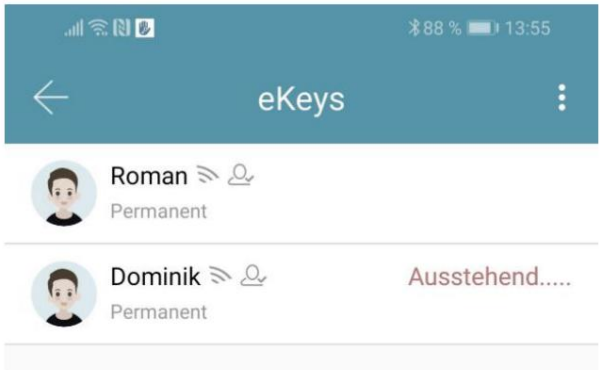
3.4.3. remove user

• To remove users again, first call up the user list via *"eKeys"* .



• Then press the

corresponding user to select it.



• A window opens with

user information. To the user to delete, press the red one "Delete" button.

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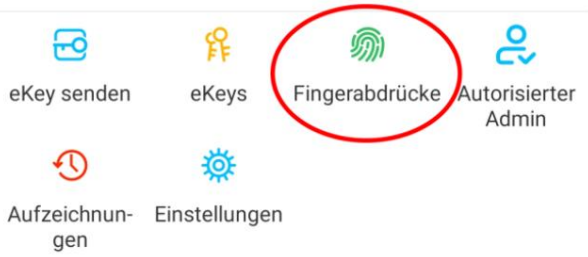
3.4.4. Learn fingerprint

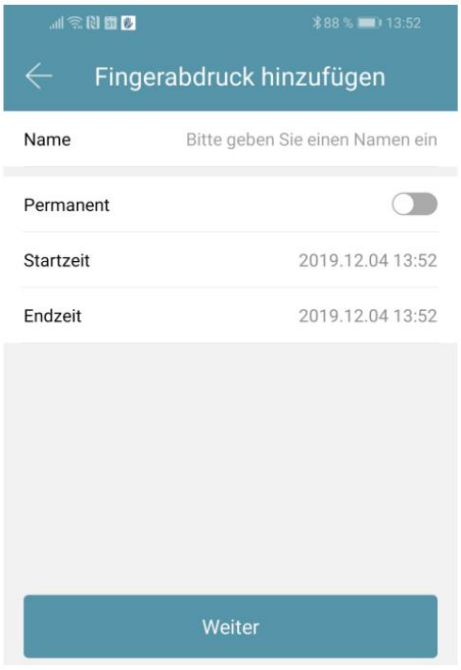


• First press on the home page

Click on ***"Fingerprints"*** and then and ***"Add*** on ***fingerprint".***

Now you can enter a name and choose whether the user

has permanent or temporary access.

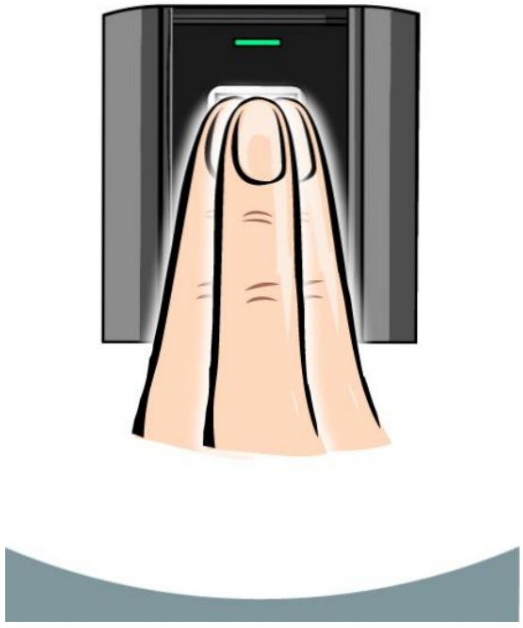


• After clicking on ***"Next"*** **,** please follow the instructions in the app to learn the finger. When teaching, pay particular attention to the **finger**

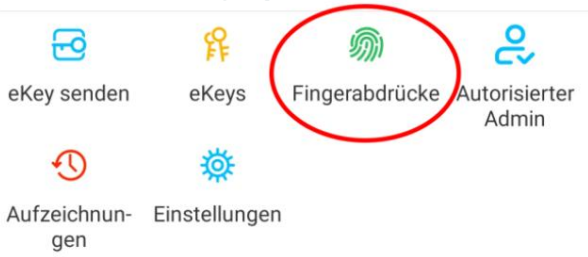
always **different** to the **sensor** too

hold so that the fingerprint can be **read completely .** This improves the recognition rate when reading in a finger. It is also always advisable to use **multiple fingers**

to learn.

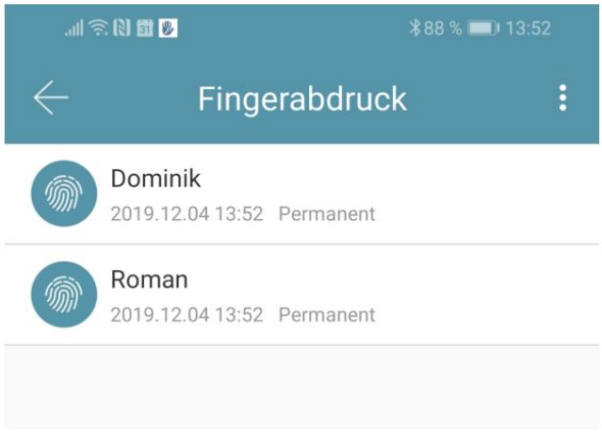


3.4.5. Delete fingerprint



• First press on the home page

Click on ***"Fingerprints"*** and then on the user to be deleted.



• In the next window, click on ***"Delete"*** to remove the selected user.

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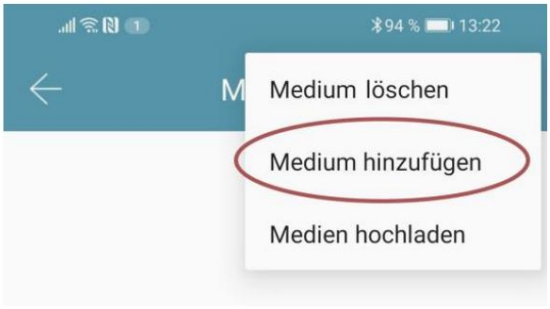
3.4.6. Teach RFID medium

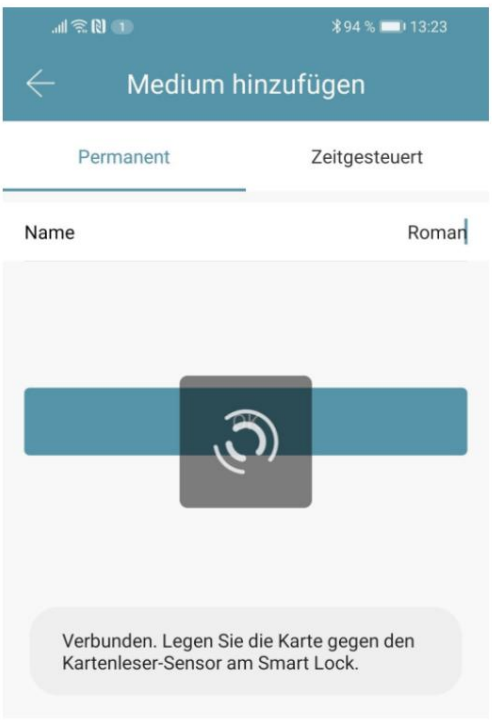
• First press on the home page

Click on ***"Media"*** and then on

and ***"Add Media".***



• Now enter the name of the medium/user and press **"OK".** Now place the RFID medium on the number field as soon as the app prompts you to do so. The **RFID medium** has now been **taught in successfully.**



• If your **smartphone** supports NFC and you have your door lock with one **Gateway is connected,** the item **"Add card remotely** " also appears below "Add medium ". This option also allows you to add **RFID media remotely if needed.** The RFID medium is here via the **NFC** function of your

read out from smartphones and transmitted to the lock via **gateway .** You do **n't** have to be **close** by of their **castle .**

3.4.7. Delete RFID medium

• First press on the home page on ***"Media".*** Select this from the list medium that you want to delete. In the next window, click on ***"Delete" .***

remove selected media.

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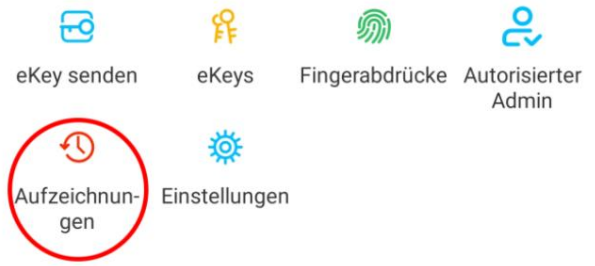
3.4.8. Read logs

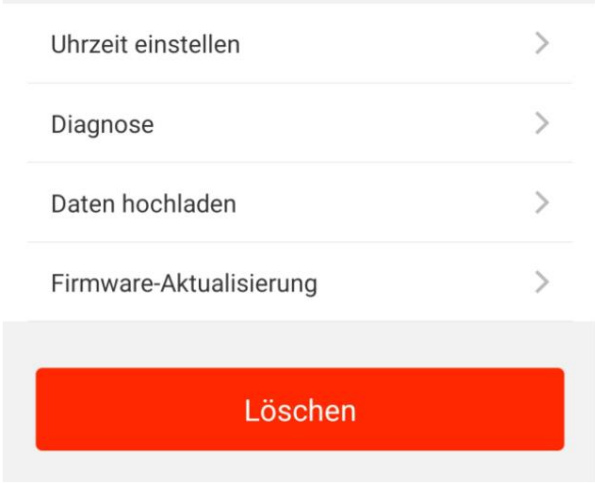
• Press to read the logs she on the Home page on ***"Records".***



3.4.9. Remove device from app

You can **erase a device** by first selecting the lock from the list in the app . Then open the **Device settings .** At the bottom is the "Delete" button. If you remove the device, you will be asked to enter your **password** for confirmation .

Please note that the device is **in range** must be located and that device is automatically **reset .**



Attention: If you **no longer have access** to your device (e.g. device is defective), you can delete it from the app in the following way:

Open the app and first press on the top left of the main page. In the menu that opens, please press ***"Settings".*** Now select **“Transfer the lock”** and choose that desired lock. About the button **"Move to Trash",** you can now delete the device. Confirm with your account password.

Important: Only erase the device this way if you no longer have access to the physical device.

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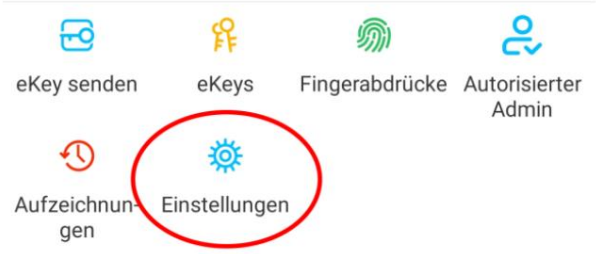
3.5. Gateway

(available seperately)

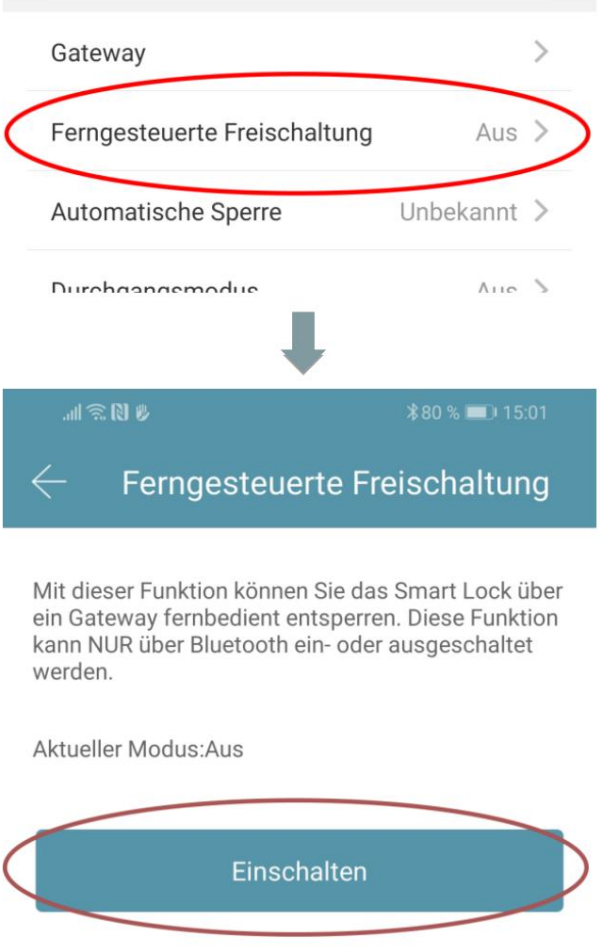
3.5.1. Prepare lock

• You must first enable remote opening for your lock.

For this first to press she *"Settings"* on the home page.

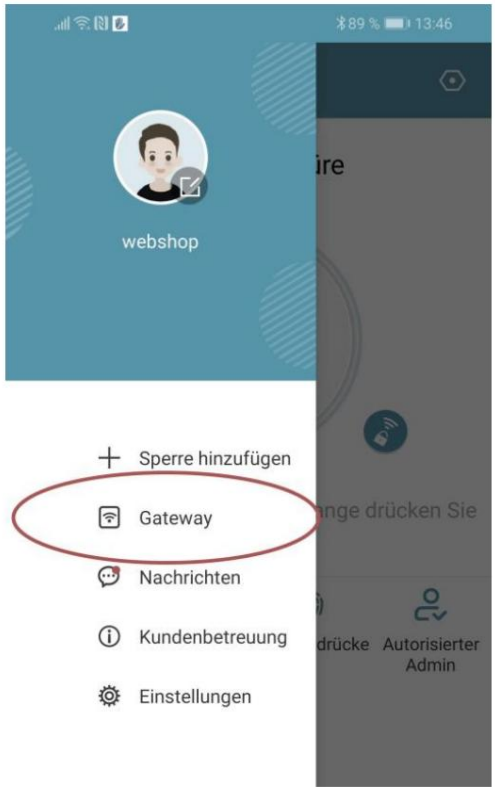


• Then select ***"Remote activation"*** and press ***"Switch on".***



3.5.2. Add Gateway

• From the main page, press first on the top left. in the opening menu, please press ***"Gateway".*** In the subsequent window, press on the top right.



• In the next window, select "G2" as gateway type.

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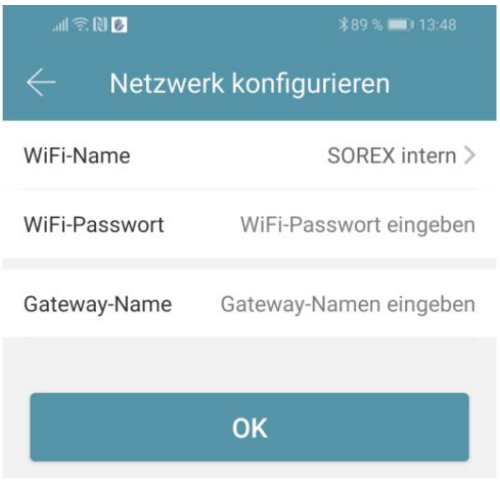
• Make sure the light on the gateway is flashing blue and red alternately. You can achieve this by doing this

Disconnect the gateway from the power supply and plug it in again.

• Now configure your gateway by selecting the correct WLAN, entering the corresponding WLAN password and assigning a name to the gateway. Confirm the process with ***"OK".***



• The gateway then automatically searches for nearby ones

Locks and adds them to remote opening. This process can take a few minutes.

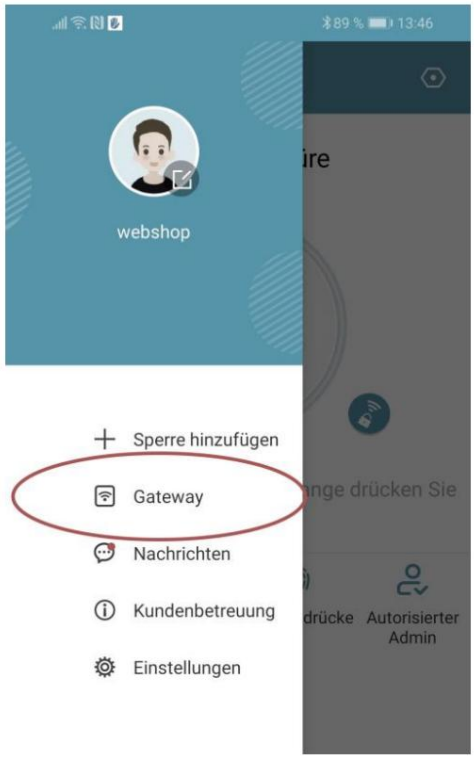
• Now you can also remove the lock open and/or manage remotely.

• **Caution:** The gateway must always be both during the learning process and during further use are within the Bluetooth range of the locks (up to 10m - depending on local conditions). Are locks further apart and you would like from the

control both remotely, additional gateways must be purchased.

3.5.3. Delete Gateway

• From the main page, press first on the top left. in the opening menu, please press ***"Gateway".*** In the next window, select that gateway that you want to delete.



• After you have selected the gateway, you can remove it using the "Delete" button.

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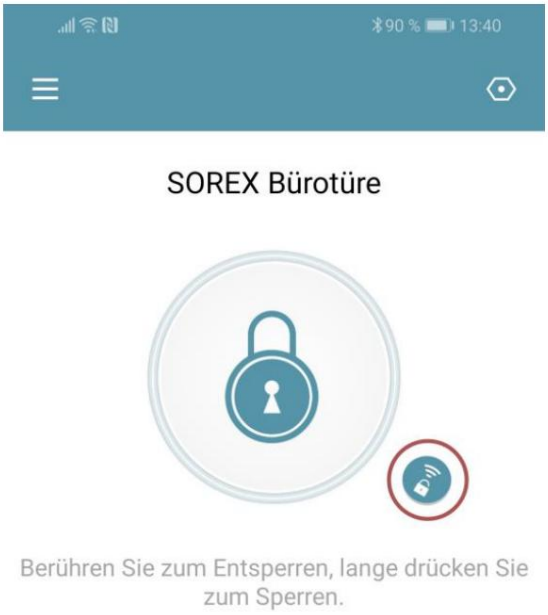
3.5.4. Opening via gateway

You can now go to the home page of

open your lock anywhere on the go. You are no longer on the Bluetooth

range limited.



4. Factory reset

Around the **SOREX FLEX Comfort Cylinder** reset it, you have to delete it from the app (select cylinder -> Settings -> "Delete"). You must be **close** to the **cylinder** during the process, as the cylinder is **automatically** deleted via Bluetooth

is **reset .**

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imprint
Version 1.0

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